**UGESH.M, CSM®**

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**HIGH IMPACT PROFESSIONAL**

**Project Management ~ Product Development ~ Account Management ~ Practice Head ~ Transition Manager ~ People Management ~ Delivery Head**

***Over 16 Years*** *of rich exposure across IT Industry with proven Expertise in Project/People/Customer Management by executing Service based projects and implementing, product along with Mobile based projects*

**Industry Preference: IT ~ Location Preference: Anywhere in India/Abroad**

**Catalyst in Driving Strategic Planning, Requirement Gathering, Client Interaction, Training & Development, Product Development, Documentation, Product Implementation, Project Revenue Cycle**

**PROFILE SUMMARY**

* **Techno functional professional**, proficient in handling ramping up projects within time, budget & quality parameters as per project management & best practice guidelines
* **Skilled in mapping** clients’ business requirements, translating these requirements into functional specification
* **Experience in** monitoring project progress as per scheduled deadlines for various tasks and taking necessary steps to ensure completion within time, cost and effort parameters
* **Significant experience in** leading & managing project teams throughout the project lifecycle and providing them support & guidance on technical and project-related issues and setting up **CoE** teams.
* **Experience of working** in verticals IT Software
* **Experienced in monitoring** & managing project managers teams (PMO).
* **Managing budgets** effectively during project execution process.
* **Providing Training sessions & Learning Materials** for teams to empower on new skills.
* **Ensuring operational excellence** by following standards procedures and protocols.
* **An effective communicator** with excellent relationship management skills and strong analytical, leadership, decision-making, problem solving & organizational abilities

**CORE COMPETENCIES**

* Looking after end-to-end management of multiple projects, monitoring progress of project as per schedule and ensuring timely completion
* Building the digital practice from forming phase to performing Phase.
* Identifying training needs across levels through mapping of skills required for positions and analysis of the existing level of competencies.
* Building CoE teams and working closing with sales team to closure the RFP’s.
* Quickly can adhere to the company policies and processes to build the world class team.
* Preparing Weekly and Monthly reports on the overall progress and presenting the same to Management & Client’s
* Interacting with team members to ensure smooth progress of project work
* Liaising with the managers & team to ensure proper revenue cycle.
* Undertaking design & development, Implementation of product, debugging and troubleshooting of the application
* Participating in process flow analysis and process redesign; producing a detailed functional design document to match customer requirements
* Managing application and resources on Cloud Platforms (Rack space, Azure, and Alibaba).

**TECHNICAL SKILLS**

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| --- | --- |
| **Languages**: | PHP, JAVA,DOTNET |
| **Tools**: | JIRA,MPP,MS OFFICE,Producteev,Attask,pivotaltracker,Selenium,PSA,TeamGantt,Float |
| **Database**: | Mysql,SQL Server, Oracle |
| **Frameworks**: | Codeigniter,Cakephp,Simple MVC, Zend |
| **CMS**: | Drupal,Joomla,Wordpress,Atutor, DotnetNuke,SiteCore |
| **Ecommerce**: | BigCommerce,OSCommerce, Magento, Prestoshop,Connector,Acumatica,ChannelAdvisor |
| **Hosting**: | Hostgator,AWS EC2, Godaddy,Azure, Alibaba Cloud |
| **Mobile App** | IOS,Android, Hybrid |
| **Platform** | LAMP & WAMP |
| **Domain Knowledge** | Banking, Ecommerce, HealthCare, Mutual Funds,Logistics,Pharma & RealEstate |

**CERTIFICATION**

* **Certified Scrum Master - CSM®**

**WORK EXPERIENCE**

* **Jan’19 – till now PacteraEdge, Hyderabad, India, as IXP IDC Practice Lead**
* **Aug’17 – Aug’18 Robosoft, Udupi, India, as Project Manager**
* **Jan’16 - July’17 Quadone, Hyderabad, India, as Project Manager**
* **Jun’15 - Oct’15 Sphere, Hyderabad, India, as Project Manager**
* **Nov’14- Jun’15 GSI, Hyderabad, India, as Project Manager**
* **Aug’09- Nov’14 Knowledge Matrix India Pvt. Ltd, Hyderabad, India, as Project Manager**
* **Sep’07- Jul’09 Olive Technology, Hyderabad, India, as Software Engineer**

**ACADEMIC DETAILS**

**2006 B.E (Computer Science & Engineering), Tadepalligudem, W.G Dtr, from** JNTU.

**PROJECTS**

**Title: Business Group Health**

**Client:**  Brynnn, US

**Period:** 1.8 months

**Technology:** Dotnet, Sitecore, IIS, Azure, and Mysql

**Role:** Practice Lead

**Summary:**  Business Group on Health is the voice of large employers dedicated to finding innovative solutions to the most important health care issues. Through subscriptions.

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: Empire State Building**

**Client:**  Josh, US

**Period:** 8 months

**Technology:** Drupal 8, Acquia, Ajax, JavaScript, Apache, and Mysql

**Role:** Practice Lead

**Summary:**  Content management website to manage all the profiles and share information to customers through subscriptions.

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: Teguar**

**Client:**  John, US

**Period:** 5 months

**Technology:** Bigcommerce, Wordpress5.x, Ajax, JavaScript, Apache, and Mysql

**Role:** Practice Lead

**Summary:**  Developing ecommerce website using Wordpress and Big Commerce Framework.

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team(onsite &offshore) to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: IPruMF**

**Client :** ICICI Prudential Mutal Fund, IN

**Role:** Project & Account Manager

**Technology:** iOS, Android,Angular 1.0, Cordova, HTML 5, MYSQL Dotnet,AWS ,GIT

**Duration** : 1 years

**Summary:**  IPruMF is one of the biggest asset management company to facilitate investor/distributor to manage their investments(SIP & LumpSum) through native app.

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: Nandi**

**Client :** Indiabulls Asset Management, IN

**Role:** Project Manager & Account Manager

**Technology:** Ionic, MYSQL, Java,IBM worklight server ,GIT

**Duration** : 4 months

**Summary:**  Nandi is one of the upcoming asset management company to facilitate investor/distributor to manage their SIP investments through app.

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: Logistiks**

**Client :** NFCL, IN

**Role:** Project Manager

**Technology:** Laravel, HTML 5, MYSQL server,AWS ,GIT

**Duration** : 1 years

**Summary:**  Logistiks is one of the core ecommerce website to facilitate user/client to manage the services through online and developed B2C and B2B application.

Services Modules:

FTL,LTL,Courier,Relocation, Truck Lease &Truck Haul,

**Roles & Responsibilities:**

* Worked closely with the Presales team to get the project.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: Shoebacca**

**Client :** Thomas, USA

**Role:** Project Manager

**Technology:** Magento 2.x, HTML 5, MYSQL server,AWS,GIT,ChannelAdvisor,Acumatica,WiseRobot,IIS

**Duration** : 4 Months

**Summary:**  Shoebacca is one of the core ecommerce website for client and it helps user/client to sale the products through online.

**Roles & Responsibilities:**

* Helped Presales team to the project.
* Reviewing the scope(requirements) and getting the required development team to the project.
* Reporting the project health weekly basis with the management.
* Preparing the project plans and meeting the timelines as planned.
* Resolving the scope gaps or the team gaps with the client.
* I am the point of contact to the client.

**Title: Clinion**

**Client:**  Quadone, IN

**Technology:** .Net HTML, JavaScript, IIS and SQLSERVER

**Role:** Project Manager

**Summary:**  Clinion is one of the best product to pharma organization and [Clinion](http://www.clinion.com/)™ is a 21 CFR Part 11 validated Intuitive Electronic Data Capture (Intuitive EDC) and Clinical Data Management (Paper Study) platform. Clinion™ is focused on reducing the new product time-to-market for Pharmaceutical, Biotech and Medical Device Organizations by providing a highly configurable and user-friendly Clinical Trials Application.

**Roles & Responsibilities:**

* Reviewing the scope(requirements) and resourcing the development team to the project.
* Monitoring the project health weekly basis.
* Resolving the scope gaps or the team gaps with the client.
* Ensure the team is following the process to avoid conflicts with the client.
* I am the point of escalation to the project.

**Title: GEVME**

**Client:** GSI, Singapore

**Role:** Product Manager

**Technology:** Codeigniter,Drupal,Mysql,MongoDB

**Duration:** 4 Months

**Summary:**  GEVME is one of first product of GSI and it helps user/client to makes their events fully automated without any technical assistance. This is the one of the best online event software to manage events.

**Roles & Responsibilities:**

* Implemented the SCRUM process to build the event management product.
* Reviewing the scope(requirements) and resourcing the development team to the project.
* Reporting the project health weekly basis with the management.
* Resolving the scope gaps or the team gaps with the client.
* I am the point of contact to the client.

**Title: Flexed**

**Client:**  George, USA

**Period:** 1 Year 6 months

**Technology:** PHP (MVC), MySQLi Ajax, Jquery

**Role:** Project Manger

**Summary:**  Flexed was designed and developed for medical professionals to effectively collaborate in the Web 2.0 world with their own, easy-to-register classes’ online, make payments for online courses. Flex Ed want to meet medical professional’s continuing education needs. Flex Ed offer a variety of classes at various dates and times to fit user’s busy schedule. Flex Ed classes are offered at many convenient locations throughout Southern California and Las Vegas. As part of Flex Ed continued dedication to the busy professionals for whom we hold these classes, Flex Ed offer online course registration for 24/7 convenience.

**Roles & Responsibilities:**

* Helped Presales team to the project.
* Reviewing the scope(requirements) and getting the required development team to the project.
* Reporting the project health weekly basis with the management.
* Preparing the project plans and meeting the timelines as planned.
* Resolving the scope gaps or the team gaps with the client.
* I am the point of contact to the client

**PERSONAL DETAILS**

Date of Birth: 11th July, 1984

Present Address: H-No: 304, Sai Bhaskar Nest, Srinivas Nagar, Nizampet Village, Hyderabad - 500090

Permanent Address : 1-110, Nagendra Puram(P.O), Nagidipalem, Bhimavaram, W.G.Dtr, AP-534239

Languages Known: English, Hindi and Telugu

Passport No: G0615728

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Ugesh M.**